

Windows Mobile Devices and PC's

The workplace of today is more dynamic than ever. Your sales staff needs to be able to respond to clients quickly from the office or the field, at home or abroad. Your IT staff is looking for a mobile solution that is adaptable to your business and can easily scale from supporting a dozen mobile workers to hundreds. And your CEO wants your people to spend less time deleting spam and searching for phone numbers and more time working on projects that increase revenue and build customer connections.

Diamond Technologies implemented Windows Mobile devices such as Smartphones and Pocket PCs use the familiar Windows interface and keep important data automatically synchronized with PCs or corporate servers. We can easily and quickly put enterprise solutions into the hands of your mobile workforce, to help them more effectively communicate, collaborate, and work on the go.

Enhanced Mobile Productivity

Diamond Technologies, in partnership with Microsoft, delivers familiar, easy-to-use programs and tools, plus useful innovations that help people to work more efficiently in the office or on the go:

- Electronic forms on mobile devices provide fast, more accurate data entry. Forms can be set up to pre-populate certain fields with default values, and forms-based applications can check information as it is entered.
- With Windows Mobile solutions, employees can take advantage of the only genuine Outlook mobile experience on their Windows Mobile 6 devices and Windows Vista-enabled mobile PCs. A key feature is that Windows Mobile 6 devices and Microsoft Exchange Server provide direct connectivity between corporate networks and devices, so mobile workers have access to the same network resources they would if working in the office.
- Improved data security and device control, such as data encryption or the ability to remotely wipe your device if it is lost or stolen, help ensure the security of your corporate data and network.
- With Windows Vista, your mobile salespeople and customer service representatives can quickly and simply synchronize documents among desktop PCs, mobile PCs, and Windows Mobile powered devices.
- Windows Vista-enabled mobile PCs provide enhanced security for easy remote access to documents-from across a network or across the Internet from another PC-so your people can get the latest versions of documents, wherever business takes them.
- Only Windows Mobile provides mobile versions of the Office software that your people already know and expect from their familiar desktop software, including not only rich document viewing but the ability to edit most Word and Excel attachments either on the device or transfer to a personal computer. And with Outlook Web Access or Outlook over the Internet, your team members can easily read and respond to corporate e-mail, schedules, and other information while they are away from the office.

Advanced Mobile Communications

We help your people respond more effectively to customers, partners, and suppliers by keeping them connected to vital information and data when they are away from their desks. While on the road, your sales staff can:

- Enter orders more securely from customer sites.
- Provide clients with product availability and delivery timing.
- Produce quotes or invoices for field services.

Diamond supported technologies such as Windows Mobile and Windows Vista will help your people collaborate and stay engaged on team projects by delivering unique innovations, like the ability to:

- Edit documents simultaneously.
- Use Web-based collaboration spaces to work on documents, arrange schedules, and perform other shared tasks.
- Access files when outside of the office.

For improved presentations at customer sites and better sales calls, Diamond mobile solutions provide your people with mobile access to e-mail addresses, phone numbers, office locations, and more on their Windows Mobile devices, such as Smartphones, through the following features:

- Full global address book support
- Unified messaging
- Direct push e-mail
- Mobile IM
- Rich presence

Greater Adaptability

Diamond can provide a powerful, flexible platform, plus versatile applications that help make it easy to tailor and adapt your organization's mobile solutions to your people's unique needs. This includes solutions that run ruggedized devices that retail, manufacturing, and healthcare workers can take into the field for full access to important line-of-business applications, such as electronic patient record and patient-tracking software, and tools to automate the collection of information about sales calls, customers, and prospects.

This will help your organization minimize your technology investments with products that are:

- Easily customizable.
- Simple to deploy and manage.
- Scalable to support the evolving needs of your mobile people.

With Diamond's implementation of a broad range of Microsoft and third-party business applications, your organization can easily extend to your mobile workers key custom and line-of-business (LOB) applications such as Electronic Medical Record Management, Enterprise Resource Planning, Customer

Relationship Management, and Workforce Automation programs. Diamond solutions support a broad range of form factors, such as digital pens, hybrid, and clamshell notebook models, with options spanning from Tablet PCs to Smartphones, so you can ensure your mobile workforce will have the right tools and technologies to support the way they work best.