



## Cloud Power. Delivered.

### **CLOUD POWER**

Deploy and consume IT services over the Web that are scalable, mobile, and agile.

### **SUPPORT AND GUIDANCE**

Spend time on your core business. Allow our IT professionals to DELIVER guidance and direction, supporting your environment 24/7.

### **REDUCE COST AND PROVIDE FLEXIBILITY**

Obtain budget certainty with predictable costs and the flexibility to scale up or down based on business needs.

### **MICROSOFT PRODUCTIVITY SOFTWARE**

Utilize the online versions of Microsoft's best communications and collaboration tools without burden on licensing and infrastructure.

#### **Features & Benefits:**

- Use of the best business-grade communication and collaboration products, including: Microsoft Office Professional, Exchange Online, SharePoint Online, and Lync Online.
- 24 / 7 support via phone, email, and web (onsite support available if needed)
- Dedicated C-level resource for technology planning and guidance
- Dedicated C-level resource for IT initiative implementation management
- 24 / 7 technical support for Line of Business (LOB) applications
- Central point of contact for supported LOB application vendors
- LOB software maintenance (updates, upgrades)
- Email protection with up-to-date spam filtering and anti-virus
- Enterprise-class security & reliability with financially-backed uptime guarantee
- Risk reduction and increased data reliability by running on a global network of data centers, well-protected by multiple layers of security and strict privacy policy
- System/security updates and software patches & upgrades automatically deployed

#### **Additional Options:**

Microsoft CRM Online  
Dashboard, Mobile, PCI Compliance Solutions  
Telephony Management  
Virtual Desktops, Servers  
Migrate current applications to the cloud  
Custom Programming / Project Management

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